



General Assembly

February Session, 2014

***Raised Bill No. 350***

LCO No. 1857



Referred to Committee on GOVERNMENT ADMINISTRATION  
AND ELECTIONS

Introduced by:  
(GAE)

***AN ACT CONCERNING THE STATE-WIDE PROCESS IMPROVEMENT  
INITIATIVE.***

Be it enacted by the Senate and House of Representatives in General  
Assembly convened:

1 Section 1. Section 4-68z of the general statutes is repealed and the  
2 following is substituted in lieu thereof (*Effective July 1, 2014*):

3 The Office of Policy and Management, within available  
4 appropriations, shall [enter into an agreement for consultant services  
5 to apply LEAN practices and principles to the permitting and  
6 enforcement processes of the Departments of Energy and  
7 Environmental Protection, Economic and Community Development,  
8 Administrative Services and Transportation that are most frequently  
9 utilized by business entities. Such agreement shall also require the  
10 consultant to apply LEAN practices and principles to the licensure  
11 procedures for commercial bus drivers that are currently performed by  
12 the Departments of Consumer Protection, Emergency Services and  
13 Public Protection, and Children and Families. Such consultant shall  
14 develop recommendations for the implementation of a prepermitting

15 system for commercial bus drivers that enables businesses to utilize  
 16 commercial bus drivers who await the applicable licensing authority's  
 17 performance of a criminal background check] establish and oversee a  
 18 state-wide process improvement initiative, which shall analyze state  
 19 agency processes for purposes of: (1) Streamlining processes, (2)  
 20 reducing bottlenecks, (3) eliminating waste, (4) establishing  
 21 standardized work flows, and (5) prioritizing available resources to  
 22 promote economic growth, improve services to customers and increase  
 23 productivity. The Secretary of the Office of Policy and Management  
 24 may establish a steering committee to assist such initiative and may  
 25 designate an employee of the office to serve as chairperson of any such  
 26 committee. The secretary shall partner with the judicial branch, other  
 27 executive branch state agencies, private industry, health care  
 28 organizations, hospitals and the constituent units of the state system of  
 29 higher education for purposes of such initiative.

This act shall take effect as follows and shall amend the following sections:

Section 1	July 1, 2014	4-68z
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**Statement of Purpose:**

To create a state-wide process improvement initiative for purposes of increasing productivity in state government.

*[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]*